# I Still Know What You Watched Last Sunday

Privacy of the HbbTV Protocol in the European Smart TV Landscape

**Carlotta Tagliaro** (TU Wien), **Florian Hahn** (University of Twente), **Riccardo Sepe** (Guess Europe), **Alessio Aceti** (Sababa Security), **Martina Lindorfer** (TU Wien)



## Have you Ever Seen Such Banners?



Be Interactive Press Red Button





## Hybrid Broadcast Broadband TV

Initiative started in **2009** by an **industrial consortium** of industry leaders, e.g., German broadcaster RTL.

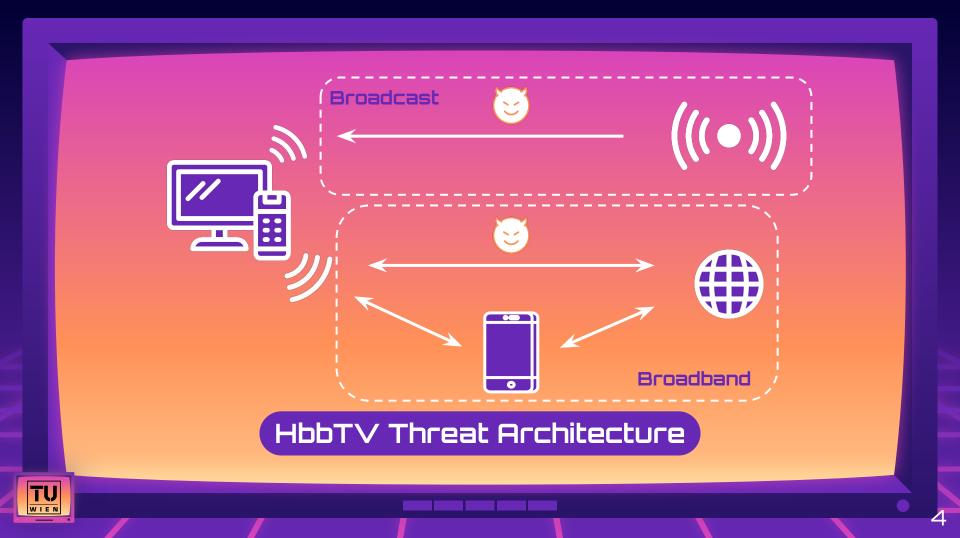
"Harmonising the broadcast and broadband delivery of entertainment services to consumers [...]."

Two different connections:

- 1. Broadcast Digital Video Broadcasting (DVB) network.
- 2. Internet connection via broadband interface.

HbbTV apps are **embedded as URLs in the DVB stream**, extracted and loaded in the **built-in TV browser** as **transparent graphical overlays**.







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### Analysis Across Five EU Countries

#### Germany

18M HbbTV households Eight surveyed channels

#### France

2.5M HbbTV households Two surveyed channels

#### Finland

3.7M HbbTV households Two surveyed channels

#### Austria

1.4M HbbTV households Four surveyed channels

#### Italy

8.9M HbbTV households Twenty surveyed channels



## On-TV Traffic Inspection



We record traffic for one hour in four phases:

- 1. Listen for 15 minutes without any interaction.
- 2. Give consent and interact for 20 minutes with the buttons.
- 3. Revoke consent and listen for 10 minutes without interaction.
- 4. Restore consent and listen for 15 minutes.

Factory reset for each channel analysis.

We adapted the approach from Ghiglieri et al. [1]

[1] <u>https://www.ieee-security.org/TC/W2SP/2014/papers/ghiglieri\_hbbtv%20survey.pdf</u>



# Off-TV Traffic Inspection - I

We extract the HbbTV URLs from the DVB stream using the **TSDuck library** and the **UT-100c HiDes modulator**.

We open the URLs in a browser, **mimicking the Smart TV environment**. We bypass the limitations of encryption.

We capture only **30 minutes of traffic** with the same **four phases**.





# Off-TV Traffic Inspection - II

Service: 0x218C (8588), TS: 0x0004 (4), Original Netw: 0x013E (318) Service name: Rai 1 HD, provider: Rai Service type: 0x01 (Digital television service) TS packets: 533,296, PID's: 11 (clear: 11, scrambled: 0) PMT PID: 0x01AC (428), PCR PID: 0x01B6 (438)	
PIDUsageAccessTotalDigitaltelevisionserviceC0x01ACPMTC0x01B6AVCvideo(1920x1080, mainprofile, level4.0C0x01C1AC-3Audio(ita, AC-3, A/2 (L,C,R,SL,SR), Q48C0x01C2MPEG-1Audio(eng, AudiolayerII, 128kb/s, CC0x01C2MPEG-1Audio(eng, AudiolayerII, 128kb/s, CC0x024CTeletext(ita, InitialTeletext page)CC0x028AMPEG-1Audio(Oth, Audio 	<tsduck> <ait 0x0010"<br="" application_flag="false application_type=" current="true" test="" version="0"><application_code="0x02"> <application_identifier application_id="0x0000A" organization_id="0x00000360"></application_identifier> <transport_protocol_descriptor transport_protocol_label="0x00"> <attp> <transport_protocol_descriptor transport_protocol_label="0x00"> <attp> </attp></transport_protocol_descriptor> <attp> </attp></attp></transport_protocol_descriptor> <application_descriptor application_priority="255" service_bound="true" visibility="3"> <application_descriptor application_priority="255" service_bound="true" visibility="3"> <application_descriptor application_priority="255" service_bound="true" visibility="3"> <application_descriptors <application_descriptor> <application_descriptor> <application_name_descriptor> <application_name_descriptor> <application_name_descriptor> <application_location_descriptor <application_location_descriptor <application_code="0x02"></application_code="0x02"></application_location_descriptor </application_location_descriptor </application_name_descriptor></application_name_descriptor></application_name_descriptor></application_descriptor></application_descriptor></application_descriptors </application_descriptor></application_descriptor></application_descriptor></application_code="0x02"></ait></tsduck>



### Wait a Minute! What is This?

10.42.0.244 scheduler.hbbtv.smartclip.net 10.42.0.244 scheduler.hbbtv.smartclip.net 10.42.0.244 track.tvping.com 10.42.0.244 track.tvping.com 10.42.0.244 track.tvping.com 10.42.0.244 track.tvping.com scheduler.hbbtv.smartclip.net 10.42.0.244 scheduler.hbbtv.smartclip.net 10.42.0.244 track.tvping.com 10.42.0.244 track.tvping.com 10.42.0.244 track.tvping.com 10.42.0.244 track.tvping.com 10.42.0.244 track.tvping.com 10.42.0.244











26 communicate with trackers before users' consent.

T Channels do not present any privacy policy.

For Austria, all 4 channels contact **track.tvping.com every second** before consent.

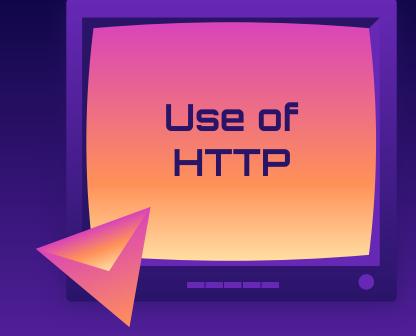


All 36 channels contact **at least one tracking domain**.

20 Channels adopt the invisible "tracking pixel" for profiling by uploading a 1x1 pixel image.







HTTP in 24 channels with sensitive information such as device/visitor IDs, country, and ISP information.

The German **shopping channel** HSE allows to create **accounts over HTTP**, exposing credentials and credit card data.





## GDPR Violations & Security Risks

- Tracking before consent contradicts the "Conditions for Consent".
- Withdrawing consent, with the deletion of data, must be possible.
- The absence and incorrectness of the privacy notice violates transparent communication and provision of correct information.

Online shopping apps via HbbTV exist. Sensitive data such as credit card information is inserted. The **incorrect handling leads to severe security issues**.





## Users' Awareness Survey: are Consumers Aware of the Risks?







**68%: could not mention any risk.** 

68%: **never read privacy policies** presented by digital services.

Average risk score ranges from 2.70 to 3.97; highly concerned with their security and privacy but unaware of the risks.





# Any questions?

Presenter: Carlotta Tagliaro Email: carlotta@seclab.wien Twitter: @Pseudorandomico GitHub repo: <u>https://github.com/SecPriv/hbbtv-blocker</u>



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# HbbTV Blocker: an initial step towards a private viewing experience

Gateway-based.

Default private configuration working out of the box.

Per-Channel Denylist.

Check for new tracking domains using the most recent PiHole and EasyList lists.

Graphical dashboard to allow configuration.

